



VauxWall, HarroWall, CroyWall, RavensWall, CanaryWall and BethWall are facilities of The Lakeland Climbing Centre Limited. We are driven by our passion for climbing and the positive effects it can bring to everyone's lives. Our London facilities set a new standard for accessible, clean and constantly evolving indoor climbing. In partnership with our customers, staff, sponsors and suppliers we have created and continue to develop friendly, efficient and safety conscious centres of excellence for bouldering that everyone can enjoy. Strong links with our site in Kendal will provide opportunities for customers and staff to continue their journey into the diverse sport of climbing in the stunning Lake District National Park.

Job Title: Maintenance Team Member
Reporting to: London Regional RMI Manager

JOB DESCRIPTION

Main Purpose

As our centres grow in popularity, continuing to expand and age there is an ever increasing amount of maintenance to ensure we keep them in excellent condition. In addition there are regular projects to improve our current centres as we learn about our customer needs and best use of our unique spaces. Working multisite and directly for our Regional RMI Manager you will assist and contribute to the completion of improvement projects, expansion projects, general maintenance tasks, reactive and remedial maintenance and general up keep of our centres hard and soft facilities. The expectation is for you to go above and beyond to ensure all our centres are the best they can be.

Main Duties & Responsibilities

- Completion of maintenance tasks projects
- To ensure high standard of cleanliness and functional amenities are maintained at all times in all London LCC Centres
- Consistent high quality of workmanship and work towards a GIRFT standard (get it right first time)
- Willingness to learn and ask questions
- Assist RMI Manager in Improvement projects
- Assist RMI Manager and Project build team on New Centre builds
- Work efficiently and on own initiative
- Ensure exemplary adherence to the Centres Health and Safety Policy
- Be prepared to work at mixture of shifts to ensure minimum impact on peak customer times
- Act as a Brand Ambassador for LCC and its sponsors
- Commitment to embrace and deliver the company mission statement

This job description reflects some of the present requirements of the post (i.e. it is not exhaustive), and as duties and responsibilities change/develop, the job description will be reviewed and subject to amendment in consultation with the post-holder.

Maintenance Team Member

Person Specification

| # | Criteria | Essential/Desirable | Assessment |
|--------|--|---------------------|-----------------------------|
| 1 * | Practical working knowledge of Joinery, basic Plumbing, basic Electrical and Decorating skills | Essential | CV, Interview |
| 2 * | Ability to work independently using own initiative | Essential | CV, Interview |
| 3 * | Good problem solving, personal organisation and interpersonal skills | Essential | Interview |
| 4 * | Commitment to quality and a 'Can Do' attitude | Essential | Interview |
| 5 * | The ability to clearly demonstrate safe practical skills with understanding of HASAWA 74, COSHH, and PUWER | Essential | Interview |
| 6 * | Good communication skills both written and verbal | Essential | CV, Cover Letter, Interview |
| 7 | Practical Experience in climbing wall, leisure or retail facility | Desirable | CV, Interview |
| 8 | Computer literacy | Desirable | Interview |
| 9 | Knowledge of built environment & construction | Desirable | Interview |
| 10 | Trades background, experience, and or qualification | Desirable | CV, Interview |
| 11 | Good understanding of health and safety issues affecting climbing walls | Desirable | Interview |
| 12 | Possess a current first aid certificate | Desirable | Interview |

Cover Letter – Achievements, USP's, attributes and goals

CV - Curriculum Vitae

Interview - Assessed during the interview process by either competency based interview questions, tests, presentation etc.